**INTRODUCTION**

Habitat III is the United Nations Conference on Housing and Sustainable Urban Development that will take place in Quito, Ecuador, from 17 – 20 October 2016. The United Nations General Assembly decided to convene the Habitat III Conference to reinforce the global commitment to sustainable urbanization and the implementation of a New Urban Agenda, building on the Habitat Agenda established in Istanbul in 1996. Official Regional and Thematic high level meetings that involve a wide range of participants will debate priorities for the New Urban Agenda and policy recommendations that will result in a final declaration. The final declaration will be considered an official input to the Habitat III process.

The city of Toluca has the honor to host the Habitat III Latin America and the Caribbean Regional Meeting “LIVABLE AND INCLUSIVE CITIES: THE GLOBAL CHALLENGE FOR SUSTAINABLE URBANIZATION” and welcomes all delegates and participants.

The Regional Meeting will be held in the historic center of the city of Toluca from 18 to 20 April 2016, will be the opportunity to exchange local, regional and international perspectives on growing urbanization and the role of local governments in the New Urban Agenda.

This general information guide includes additional information on logistics and other important information to help participants prepare for their participation in the Regional Meeting.
STATE OF MEXICO

The State of Mexico surrounds Mexico City, representing the country’s largest metropolitan area. It is the most populous state in the country with 16.6 million inhabitants and the second largest economy after Mexico City.

The state is located on land that has been the cultural center for various pre-Hispanic empires, for the Viceroyalty, and for the Republic, and as such, is a major source of historical wealth for the country.

Countless tourist attractions make this beautiful state the fifth most popular tourist destination in Mexico. Archaeological sites, spas, popular markets of beautiful handicrafts, and ideal locations for ecotourism activities make up the wide range of options offered by the State of Mexico.

For more information on tourism in the State of Mexico, please visit traveledomex.gob.mx

TOLUCA

Toluca, the capital of the State of Mexico, is one of the 125 municipalities in the state and is located 65 kilometers away (or an estimated 50 minutes away) from Mexico City.

Founded in the mid-seventh century by the Matlatzincas, our noble indigenous ancestors, Toluca has played an important role in the course of the history of our country.

Toluca has a population of just over 819,561 inhabitants and an area of 456.17 km². It is situated at 2660 meters (8727 feet) above sea level, making it the highest capital in Mexico and North America. Its altitude favors the practice of high performance sports and its climate is classified as temperate sub-humid.

The average temperature for Toluca in April is 24°C (75°F) maximum and 10°C (50°F) minimum, with long periods of sunshine, occasional clouds, and sporadic rain at night or early in the morning.

The official time zone of Toluca, Mexico is UTC / GMT -6 hours.
PARTICIPANTS
ARRIVAL

ARRIVAL TO THE AIRPORT

How to get there?

There is an International Airport in the city of Toluca, but most participants will arrive to the International Airport of Mexico City (International Airport Benito Juárez).

INTERNATIONAL AIRPORT OF MEXICO CITY (AICM)
www.aicm.com.mx/

If you arrive to the International Airport of Mexico City (AICM), you will arrive to either Terminal 1 (T1) or Terminal 2 (T2). We recommend you take the Bus Service “El Caminante” from T1 or T2 to the Caminante en Toluca terminal in Toluca.

The estimated travel time from the AICM towards Toluca is 1 hour 40 minutes. The cost of the service is $180.00 Mexican pesos.

The Bus Service “Caminante” from the AICM towards the terminal in Toluca departs every hour from 7:20 am until 11:30 pm.

For more information about this Service to and from Toluca, as well as schedules of the services, please visit www.tmt-caminante.com.mx

INTERNATIONAL AIRPORT OF TOLUCA (AIT)

If you arrive to the AIT, we recommend you take the authorized taxi service from the airport.

For more information about flights and transportation from the International Airport of Toluca, please visit www.vuelatoluca.com

VISA REQUIREMENTS

Es responsabilidad de los participantes en la Reunión Regional de América Latina y el Caribe obtener la visa para México. La información proporcionada en este documento sólo actúa como una guía. Se requiere un pasaporte válido que no expire durante al menos seis meses a partir de la fecha de llegada para la entrada en México.

Para obtener información sobre los países que requieren visa, así como los requisitos migratorios para entrar a nuestro país consulta: serviciosconsulares.sre.gob.mx/index.php/es/visas
VENUES

Map of the City of Toluca

Location of the Regional Meeting

<table>
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<tr>
<th>Sede</th>
<th>Ubicación</th>
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<tbody>
<tr>
<td>FELIPE S. GUTIÉRREZ MUSEUM</td>
<td>Nicolás Bravo norte núm. 103, col. Centro, 50000, Toluca de Lerdo, Estado de México.</td>
</tr>
<tr>
<td>JOSÉ MA. VELASCO MUSEUM</td>
<td>Lerdo de Tejada núm. 400, col. Centro, 50000, Toluca de Lerdo, Estado de México.</td>
</tr>
<tr>
<td>CITY HALL OF TOLUCA</td>
<td>Independencia oriente núm. 207, col. Centro, 50000, Toluca de Lerdo, Estado de México.</td>
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REGISTRATION AND IDENTIFICATION

The participation is open to everyone.

All participants should register through the registration system available on the official web site www.habitat3.org/toluca.

Accreditations for the Regional Meeting will be issued according to the list of participants registered online and will begin Sunday, April 17th.

Participants will be able to obtain their accreditation by showing the official identification or Passport used when they registered online.

For identification and security issues, participants should carry their accreditation with them to all sessions and during the entire Meeting.

WORKING LANGUAGE

The working language used during the Toluca Regional Meeting will be Spanish. The event will feature simultaneous translation from Spanish to English and vice-versa for all meetings. Simultaneous translation for side events shall be managed directly by the organizers of each side event.

HOTELS

Participants are responsible for making their own arrangements for accommodation and travel. It is recommended to choose an accommodation from the following list of hotels:
<table>
<thead>
<tr>
<th>Hotel</th>
<th>Address and Telephone</th>
<th>Kind of Room</th>
<th>Observations</th>
</tr>
</thead>
</table>
| COUCYARD MARRIOT TOLUCA, TOLLOCAN | Paseo Tollocan Norte 834, Santa Ana Tiapaltiltán, 50120 Toluca, Estado de México. Teléfono: (722) 279 9911 | • Single: $3,061.00 MXN  
• Double: $3,266.00 MXN  
• Junior Suite $3,492.00 | Link to Book                                                                 |
| HOLIDAY INN EXPRESS TOLUCA TOLLOCAN | Paseo Tollocan # 818 Col. Santa Ana Tiapaltiltán, 50160 Toluca, Estado de México. Teléfono: (722) 279 9999 | • Single: $1,320.00 MXN  
• Double: $1,320.00 MXN  
* Breakfast is included | Promo Code: RRC  
Link to Book                                                                 |
| FIESTA INN TOLUCA TOLLOCAN    | Paseo Tollocan Oriente 1132, Esq. Francisco I. Madero, Col. Santa Ana Tiapaltiltán, 50160 Toluca, Estado de México. Teléfono: 01 722 276 1000 | • Double: $977.00 MXN  | Link to Book                                                                 |
| QUINTA DEL REY HOTEL TOLUCA TOLLOCAN | Paseo Tollocan Oriente #500 San Jerónimo Chichahualco Metepec, Estado de México. Teléfono: (722) 2 75 8000 | • Imperial $1,870.00MXN  
• Junior Suite $2,190.00 MXN  
• Colonial $1,650.00 MXN  | Link to Book                                                                 |
| CROWNNE PLAZA LANCASTER       | Paseo Tollocan No. 750, Esq. Av. Tecnológico Col. Francisco Imadero, Metepec, Estado de México. Teléfono: 01 722 275 44 93 | • Double Suite $1,620.00 MXN  
• Single $1,620.00 MXN  | reservaciones@cptoluca.com.mx  
Link to Book                                                                 |
| GRAN HOTEL PLAZA IMPERIAL     | Carretera México-Toluca Km. 57.5m Metepec, Estado de México. 52170                     | • Double $808.00 MXN  
• Single $750.00 MXN  | Breakfast and Transportation are included, prior reservation Link to Book |
| DEL REY INN TOLUCA            | Carretera México-Toluca Km. 63.5, Santa Ana Tiapaltiltán, 50160 Toluca de Lerdo, Estado de México. Teléfono: 01 722 277 1010 | • Double $1,000.00 MXN  
• Single $1,140.00 MXN  
• Junior Suite $1,842.00 MXN  | Link to Book  
* Breakfast is included                                                             |
| FIESTA INN TOLUCA CENTRO      | Calle Ignacio Allende 5 Sur 124, Centro, 50000 Toluca de Lerdo, Estado de México. Teléfono: 722 167 8900 | • Single $1,415.00  
• Double $ 1,575.00  | Link para reservación  
* Promo Code: G13SIV@TOC  
* Breakfast is included                                                             |
ADDITIONAL INFORMATION:

TURISMO

We invite you to download the virtual application: “Estado de México, la maravilla de tenerlo cerca” traveledomex.gob.mx

This application for touristic promotion of the State of Mexico shows information about the most attractive sites in the state. You will find nearby recommendations for restaurants, hotels, parks, car rentals, taxis and much more.

HEALTH

All interested participants are required to have adequate medical insurance before arrival. All medical expenses incurred during the stay in Mexico will be paid by the participants of the meeting directly. Therefore, we strongly recommend that participants obtain their own health insurance.

MEDICAL SERVICES

• Cruz Roja State of Mexico: Jesús Carranza Street, corner Cirilo T. Cancelada s/N. Telephone: 2173333 / 2172540 Emergencies / 2120565

• ISEM Emergency Services (Ambulances): 2720125 / 066

CURRENCY

The official currency in Mexico is the peso.

ELECTRIC CURRENT

The standard voltage is 160 volts; 60 Hz. Please note that any electrical equipment you carry with you running at the highest speed (240v) will have to have double voltage.

WATER

For drinking water please use bottled water which is widely available.

OFFICIAL LANGUAGE

The official language in Mexico is Spanish

EMERGENCY NUMBERS

• Federal Police, Coordination State of Mexico: Marie Curie Street No. 3795, De Sebastián y Fraccionamiento Vértice, Toluca, Mexico Telephone: 2705094 / 2701313 / 2700999

• State Commission of Public Security: Marie Curie Street No. 1350 corner Paseo Tollocan, Col. San Sebastián, Toluca, Mexico. Telephone: 01 (722) 2758300

• Municipal Police of Toluca: 01 (722) 284 4016

EMERGENCY SERVICES

060 and 066.

TAXI SERVICES

• Uber: https://www.uber.com/es/cities/toluca/

• Radio Taxi Mexiquense: Av. Lic. Benito Juárez García 73 01 (722) 232 4400-05

• Servicio de Excelencia S.A. de C.V. 01 (722) 232 3232 ó 319 03 35-40

• Trösten transport Transportation service (assignment of a van with gasoline, booths and operator expenses are included). Andrés Benavides Street No. 356, corner. Paseo Tollocan, Residencial Colón, Toluca, State of Mexico. Telephone: (722) 2 35 16 20 E-mail:info@trosten.com
EASY GUIDE TO REGIONAL MEETING 
& THE CITY OF TOLUCA • • •

The address where the Regional Meeting in Toluca will take place is:


C City Hall of Toluca - Independencia poniente Avenue #207, Col. Centro, C.P. 5000, Toluca, State of Mexico.

D UAEM - Instituto Literario Street #100, Col. Centro, C.P. 50000, Toluca, State of Mexico.


